

From: w.s.meyers
To: Microsoft ATR
Date: 12/11/01 9:41am
Subject: Comment Microsoft Antitrust settlement

Renata Hesse,

While large corporations with team of attorneys struggle for advantage in the Microsoft settlement, the people hurt the most, the users, come away empty handed.

The Court has concluded Microsoft is a monopoly, this is a fact. What is also fact is the Microsoft Windows operating system was and still is unreliable. So much so that Windows lack of reliability became a joke. Similar to Ford Motor Company, Microsoft just did not care about the customers.

The people hurt most were the users who lost hours of work every time Windows would freeze. I would ask the Court to consider compensation for this direct injury.

Microsoft has a data base of every Windows user for the time period of the government's antitrust case. Use that data to identify claimants. For myself, I have lost an average of 3 hours of work a week as a direct result of Windows. Assuming an hourly wage of \$24.00 per hour and 2 weeks vacation a year, that would make my out-of-pocket loss \$3,600.00 per year. Assuming a 5 year period, that would be compensation in the amount of \$18,000.00. This would be fair and reasonable for the grief Microsoft and Windows has caused me.

Following this proposed formula would also be a major economic boon to both the business community who would receive the bulk of the refunds but also we end users forced to purchase an unreliable product.

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